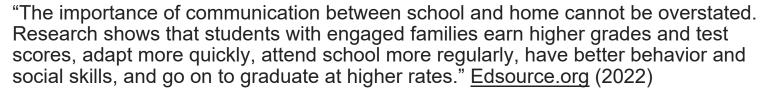


Office of Special Education

Overview



Data and Statistics



On average, a person spends

80 to 90%

of their time daily communicating with each other



Only 8%

of verbal communication is related to content—the rest pertains to body language and tone of voice(NCBI)

Resources



Communicating with your Child's School (CADRE)



Engaging Parents in Productive Partnerships (CADRE)



Comprehensive Student Support Plan (NJDOE)



Facilitated IEP Program (NJDOE)

For Districts



Consider adding a Link on the main webpage on "Communicating with your child's school" that outlines how to best resolve a question or concern.

Example: Who do you go to first?

Communication Tips



- Communicate directly with the people involved as soon as possible.
- 2 Listen deeply to demonstrate understanding.
- Body language matters. Be mindful of what you say and how you deliver your statements.
- 4. Create a welcoming environment.
- Treat others with respect.
- Do not use acronyms in messages or conversation.
- Get to the bottom of the concern.
- Write things down and provide follow-up when needed. If follow-up is needed, be sure to respond in a timely manner.
- 9 Think before you speak.
- 10 Check your message before you hit send.
- 11 It is often better to pick up the phone then to send an email.